



# IronHealth®

## Claims Services



### IronHealth believes in a true team approach with its insureds/brokers and defense counsel to provide the best possible outcome for our clients.

The IronHealth claims department has a dedicated and highly experienced team of professionals who work closely with our insureds to drive the best possible outcome on all reported claims. We tailor our claims handling approach to meet the unique needs of each of our clients. The IronHealth claims team's technical expertise, professionalism, depth, experience and availability make us an industry leader.



#### Some of our services include:

- Seasoned staff of claim professionals to assist with investigation, evaluation and resolution of both primary and excess exposure claims
- Consultative approach to selection of:
  - Defense counsel
  - Mediators/Arbitrators
  - Medical Experts (robust internal and external databases)
  - Crisis Management/Public Relations Consultants
- Access to claim verdict/settlement data in all 50 states including IronHealth's data warehouse which contains detail on > \$120B of hospital professional liability losses
- Medicare Mandatory Insurer Reporting (MIR) – when writing a primary or lead placement, IronHealth can assume responsibility to report on behalf of the SIR policyholder as an MIR agent to ensure seamless reporting in the self-insured portion and the coverage portion of a claim.



#### Subscription to online insurance services that allow IronHealth to:

- Obtain prior claim histories on claimants to screen for insurance fraud
- Verify with each state's department of revenue whether claimants are delinquent with child support payments prior to releasing settlement checks as required by state law
- Research the content of trial and deposition testimony provided by plaintiffs' experts in prior cases
- Complete all required regulatory claim reporting to such entities as the National Practitioner Data Bank, Center for Medicare and Medicaid Services (CMS) and various state agencies



## Contacts

**Meredith Akerlind**  
Senior Vice President,  
Chief Claims Officer  
IronHealth Claims  
meredith.akerlind@ironshore.com  
(860) 408-7927

To file a claim, please email  
[USClaims@ironshore.com](mailto:USClaims@ironshore.com)

When considering a  
long-term insurance partner  
for your business, please call:  
**1-877-IRON411**

[www.ironshore.com](http://www.ironshore.com)  
[info@ironshore.com](mailto:info@ironshore.com)



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