

**IRONSHORE INC.**



**IRONSHORE**  
*your safe harbour*

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**FOR IMMEDIATE RELEASE**

**IRONSHORE APPOINTS MICHAEL MITROVIC AS  
DIRECTOR OF GLOBAL CLAIMS**

**Hamilton, Bermuda, December 21, 2009** – Ironshore Inc. announced today that Michael Mitrovic has been named Director of Global Claims. Mr. Mitrovic will be responsible for overseeing a fully-integrated claims management infrastructure to effectively serve clients throughout Ironshore’s multi-specialty, global platform. He will report to Shaun Kelly, President of Ironshore. Mr. Mitrovic will continue in his role as President, IronPro Claims, the professional and management liability division.

Ironshore’s appointment of Mr. Mitrovic reflects continued expansion within the company’s various specialty lines of business, and management’s approach to build a leadership team for meeting client demand worldwide.

“Ironshore’s growth and dedication of new resources require that management establish a seamless, organizational structure to coordinate client solutions on a global

basis,” Mr. Mitrovic said. “Claims management is a vital component of an integrated, client-focused service organization that is the Ironshore hallmark.”

Under Mr. Mitrovic’s leadership, Ironshore Claims will be embedded within each of the specialty practice underwriting disciplines, such as IronHealth, IronPro, Specialty Casualty, Property, Environmental, Construction and Energy amongst others. Claims department managers will also have a reporting relationship with the leadership of the respective lines of business to keep abreast of industry trends, marketplace developments and claims mitigation practices.

“Ironshore’s unique approach to claims handling and management is a marked departure and point of differentiation in how we serve our clients,” he added. “Our commitment to providing assurances of consistency in claims processes worldwide is based on a dedication to transparency, responsiveness and client satisfaction.”

Mr. Mitrovic noted that Ironshore Global Claims professionals have the “knowledge and skill set to produce optimal efficiencies in streamlined claims handling designed to meet the needs of our clients today and in the future.”

### **About Ironshore**

Ironshore provides broker-sourced specialty commercial property and casualty coverages for risks located throughout the world. Through its platform in Bermuda, including Iron-Starr Excess, Ironshore writes property and excess casualty insurance for global commercial risks. Ironshore’s U.S. operations write commercial property and casualty insurance, including a variety of coverages in the Management & Professional Liability, Healthcare Liability, Construction and Environmental specialty areas, as well as Energy Property and Casualty within its Global division. Specialty coverages are

underwritten at Lloyd's through Ironshore's Pembroke Syndicate 4000. The Ironshore group of insurance companies is rated A- (Excellent) by A.M. Best with a Financial Size Category of Class XI. Syndicate 4000 operates within Lloyd's where the market rating is A (Excellent) by A.M. Best and A+ (Strong) from both Standard & Poor's and Fitch. For more information, please visit [www.ironshore.com](http://www.ironshore.com).

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